

Jim & Teal Knapp

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Deposit Terms

As of 2024 the \$500.00 puppy deposit is NON-REFUNDABLE.

When a puppy of your preferred sex and color is available for you, we'll contact you within 1 week after the litter is born. We'll confirm the date of birth, number and sexes born, colors, and a pickup date. Puppies are released at eight weeks old – no sooner per California State Law.

Approximately a week before your puppy's pickup day, you'll be contacted to schedule and confirm the time you'll be arriving at Hightest to pick out and pick up your puppy. The outstanding balance is due at the time of pick up. We try to arrange to have everyone select their puppy in the order deposits were received, but we can't guarantee it. If you're unable to come at the appropriate time on pick up day, we'll select the puppy for you according to your specifications. Puppies not picked up within two days of the pickup date will incur a boarding charge of \$20.00 per day. We feel the time between eight and sixteen weeks is a critical bonding time for the puppy with your family and advise you to pick up your puppy on time.

Your deposit includes a reservation of any sex, color, or breeding pair preferences. You are entitled to withdraw from a litter and remain on the waitlist for a preference of your choice at any time, however we appreciate advance notice if you've already confirmed to a current litter. You are also entitled to change your preferences at any time on the waitlist.